



# CANDID COMMUNICATION

Learn to confidently handle emotionally charged, challenging conversations

The need for "candid" communication is ever present. From co-worker disagreements to employee feedback sessions to family problems, delivering a message when the stakes are high is difficult. Whether you're leading an organization or communicating with your spouse, strong emotions, fear of conflict and beliefs about people can derail the best intentions. Cultivating the skills to successfully navigate these situations is important for everyone, especially leaders.



OBSERVE



ENGAGE



RESOLVE

Through interactive discussion, group and individual exercises, participants will learn the principles of candid communication, and be challenged to deliver a message that works. This lively and highly entertaining workshop enables participants to learn, explore, and confidently communicate in challenging environments.



**Craig Rapp** is a nationally known speaker and consultant. He has been a City Manager, an executive in two privately held companies, and the Director of Consulting for an International Association. He has been trained in Crucial Conversation techniques, and has trained and performed improv and storytelling at The Second City in Chicago.

Craig offers other workshops including, *'Improv and Improve!'*, *'Refresh, Reboot or Reinvent?'*, *'Achieving Excellence: The Quest for a High Performance Organization'* and many more.

Go to [craigrapp.com](http://craigrapp.com) for more information.